

# Diversity, Intercultural Relations and Communication for University Staff/Teachers

**the training meets the Erasmus Plus program requirements-  
we offer 5 days and 40 hours of classes**

## **Audience:**

university staff (coordinators, deanery) and lecturers who want to improve their intercultural understanding and communication skills in order to implement and raise the effectiveness of internationalization processes that are implemented within the present European educational projects.

The aim of the course is to raise cultural awareness and intercultural skills of the participants. Participants will gain insights into culture and cultural phenomena that influence communication and behaviour so as to be able to function effectively in an international educational environment. Interactive training methodology will introduce the participants to cultural differences, diversity in educational contexts and lead them to solve intercultural encounters from a new perspective. In 2022 and 2023 we will focus more on immigrants from Ukraine - how to help them in a war situation. Erasmus staff and Erasmus mobility teachers (present and future) are invited to join the training.

## **Program outline**

### **Day 1**

**International educational context.** Bologna declaration and where are we today. What is internationalization of a university. Cultural differences in teaching and learning, various educational systems. Intercultural encounters in the implementation of European projects. Exchanging experience of participants. Individual reading of important European documents. Reports.  
Introduction to culture. What is culture. Key cultural factors. Culture and identity

### **Day 2**

**Diversity in classroom.** What is diversity. How diverse is an international classroom. Cultural values and their comparison. Types of cultures and their dimensions. Examples of cultural values in the educational context. Teachers' and students' roles. Managing diversity in a classroom - exchanging experience. Ukrainian refugees in European schools – ways to support and help.

### **Day 3**

**Defining and communicating learning outcomes.** Why are learning outcomes important. Bloom's taxonomy of learning objectives. Gardner's model of intelligences and learning preferences. Designing learning outcomes for individual participants' teaching practice (for particular subjects/courses).  
Pedagogic communication: communicating learning outcomes, evaluation and assessment. Barriers to effective communication in international learning environment..

### **Day 4**



**Culture shock in international educational environment.** Educational migration. What is culture shock of educational migrants and how to overcome it. Examples of intercultural encounters. Critical incidents and problem solving. Teaching and raising intercultural competence.

## Day 5

### Developing intercultural competence.

Cultural minimum package. What knowledge, attitudes and skills do we need. Intercultural sensitivity and changing mindset. Behaviour and non-violent communication.

Presentation of individual projects and evaluation of the course.

Participants will work on individual reflection throughout the course in the form of learning journals.

### When and where will the training be held?

#### Cyprus – Spain – Poland

If you need details – check the [calendar](#) or write to [jo.hinker@hinkerhub.pl](mailto:jo.hinker@hinkerhub.pl)

#### Trainers -

academic teachers, international experience

**Fee - 350 euro** (5 days, 40 hours of classes).

We do not cover the cost of accommodation and meals.

Payment method - PayPal or bank transfer. We provide the data in response to your e-mail  
We issue appropriate bills and invoices, as well as certificates for participants.

**Fee deadline** - one month before the training starts; in exceptional circumstances, we agree to a later payment

- The exact **address** of the training is given in the [calendars](#)
- Own laptop or tablet is required (you will prepare exercises and projects)
- *For a group of at least 5 people,*  
*individual dates and different places of training are possible*

**Thank you for your interest in our training!**

[www.hinkerhub.pl](http://www.hinkerhub.pl)

<https://www.hinkerhub.pl/en/home-en>



*Hinker Training Hub ~~~ Intercultural Relations and Communication for University Staff/Teachers*

