Diversity and Intercultural Communication for University Staff/Teachers

The training meets the Erasmus Plus program requirementswe offer 5 days and 40 hours of classes

Audience:

University staff (coordinators, employees of the dean's office, and librarians) and lecturers seeking to enhance their intercultural competencies and communication proficiency to enhance the effectiveness of internationalization processes. Note: if you teach intercultural communication - this is not the training for you.

The course's primary objective is to elevate participants' cultural awareness and intercultural skills. In 2023 and 2024, we will emphasize a greater focus on immigrants from Ukraine and other conflict zones, addressing how to assist them in a wartime scenario. The overarching goal is to prepare participants to enhance internationalization processes at their institutions.

Scope of material at a glance: The training program is structured over five days, covering traditional theories and modern intercultural communication problems, as well as diversity and cultural awareness.

Course Overview

Day 1

International communication and cultural context. Introduction to culture - culture and identity. Cultural values and patterns - an expedition across continents. Gender and communication - an alternative perspective on identity. Comparing and contrasting cultures. Introduction to communication in a globalized world. A model of intercultural communication competence. / Independent work on provided materials.

Day 2

Diversity and cultural awareness in the classroom. Defining diversity. Labor laws in your country - who is protected? Reasons for and effects of diversity - society's approach toward others. Stereotypes, prejudices, and discrimination. People's attitudes toward diversity (exploring the roles of innovators, agents of change, pragmatists, sceptics, and traditionalists). Strategies to foster cultural awareness in the classroom. Ukrainian and other refugee experiences in European schools - ways to provide support and assistance.

Day 3

Classroom activities to promote cultural awareness and communication. "who am I?" creative projects. Teaching knowledge, skills, and competencies - defining learning outcomes. Communication as a social competence. Pedagogic communication for effective learning - guiding, directing, educating, and nurturing students' potential.

Communication challenges in an international and intercultural environment at university. / Independent work on provided materials.

Day 4

Culture shock in the international educational environment. Addressing shocked students and teachers. Educational migration. The five phases of culture shock. Identifying adaptation and integration strategies. Contradictions in represented values leading to conflict - examples of conflict situations. Contemporary mass media and the communication of violence.

Day 5

Interculturalism at your university - your perspective (presentations). Tips for cultivating cultural competence skills - practical conclusions. Training summary.

Requirements: Bring your laptop, and a minimum English proficiency of A2 level.

Course Fee: 350 euros (5 days, 40 hours). Accommodation and meals are not included. Payment via bank transfer. Deadline: One month before the training, with exceptions in special cases. **We provide invoices and certificates of participation**.

Location of the training: The location of the training - if unknown now - will be announced one month before the start. Please check the <u>calendar tab.</u>

Group Options: For groups of at least 5 people, we can arrange custom dates and locations.

For more information: Contact us by email.

Questions:

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